

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 19th day of December' 2023

C.G.No.57/2023-24/Tirupati Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G.Eswaramma	Member (Independent)

Between

Smt. V. Uma Devi, D.No. 6-185,
Dhanalakshmi Nagar, Avilala, Tirupati,
Tirupati District.

Complainant

AND

1. Dy. Executive Engineer/Town-1/Tirupati
2. Executive Engineer/O/Town/Tirupati

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 14.12.2023 in the presence of the complainant and respondents and having considered the complaint and submissions of both the parties, this Forum passed the following:

ORDER

01. The complainant filed the complaint during Vidyut Adalat conducted at Tirupati on 09.11.2023 stating that she applied for shifting of electrical poles from front side of her house to the backside of her house but there was no response from the respondents.



02. The said complaint was registered as C.G.No.57/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint they have prepared the estimates and completed the work on 13.12.2023 and the issue was resolved.
03. Heard the complainant and respondents through video conferencing.
04. Subsequent to filing of the complaint, the grievance of the complainant is resolved. The complainant also during the hearing through video conferencing admitted that her grievance was resolved and the same is recorded.
05. Since the complainant herself reported that her grievance was resolved, this Forum opines that this complaint is to be closed as infructuous since the purpose is served. Accordingly, the complaint is closed. No order as to costs.
06. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this



order and the prescribed format is available in the website
vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and
pronounced in the open Forum on this 19th day of December'2023.

Venky 19/12/23

CHAIRPERSON

K. Ramasubrahmanyam
19/12/2023

Member (Finance)

M. Srinivasulu Reddy
19/12/2023

Member (Technical)

G. Sivarajam 19/12/2023

Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate
Office/APSPDCL/ Tirupati.

The Hon'ble Vidyut Ombudsman, 3rd Floor, Plot
No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

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